## Review Management

## **The Problem**

Business owners don't have time to monitor, manage and respond to all the reviews they receive online!



90% of consumers

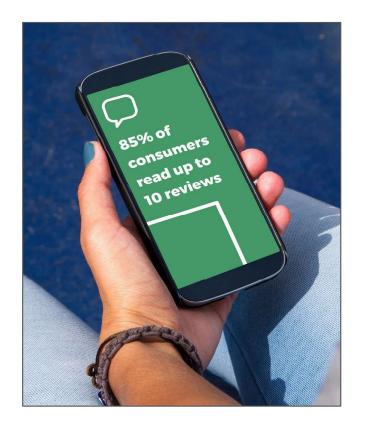
make decisions based on what online reviews say

## The Solution

Have us manage it for you! On behalf of the business, our digital agents craft custom responses to both negative and positive reviews.

This includes weekly mention monitoring and surfacing negative sentiments to the business.

In the case of negative reviews, our digital agents send the crafted response to the business owner to provide final approval within 24 hours before the reviews is posted.



Why are reviews important?

- Influence page rank up to 10%
- Increase website visits up to 25%
- Gain the trust of prospects with real customer feedback
- Positive reviews increase visits, transactions and revenue!

Review Management provides business owners with peace of mind knowing that their online reputation is being protected so they can focus on running their business!